



# Missouri Job Center Services

*Vision. Culture. Performance.*

March 2, 2023

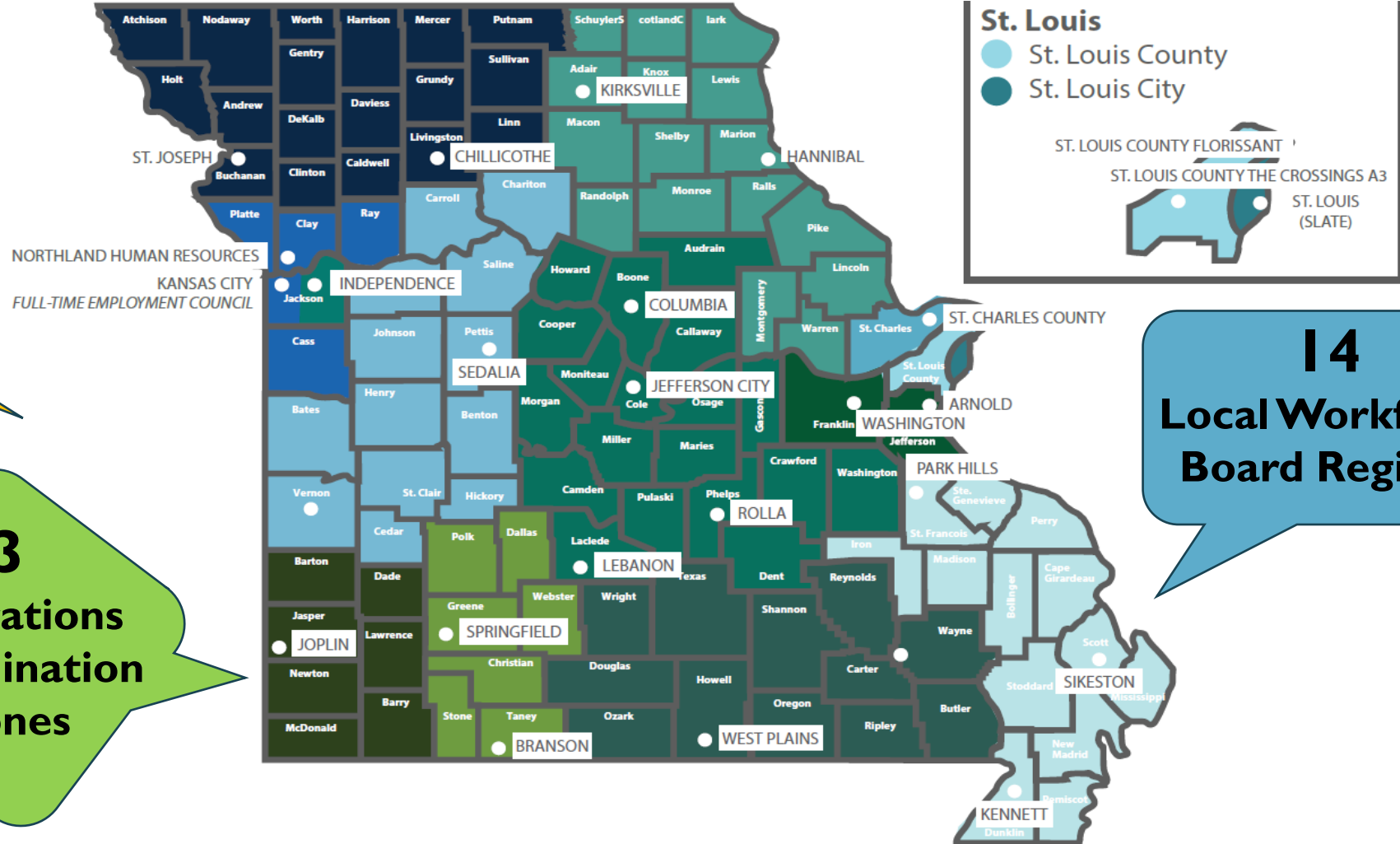


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# MISSOURI WORKFORCE AREAS

**24**  
Job Center  
Locations

**3**  
Operations  
Coordination  
Zones



**14**  
Local Workforce  
Board Regions

# HOW WE CAN HELP

## Prepare for the Job

- Resume writing resources
- National Career Readiness Certificate
- Online learning modules
- Veteran Employment Services



## Find a Job

- Access to computers, printers, copiers, phones, fax
- Available job listings – local & statewide
- Job search and placement assistance
- Career exploration resources
- Labor market information



## Training & Education

- No cost workshops
- Apprenticeships
- On the Job Training
- MoScores
- Financial Aid

## Community

- File unemployment insurance claims
- Referrals to supportive services



# HOW CAN WE HELP SERVICES FOR JOB SEEKERS

- Occupational Skills Training Opportunities
  - Eligible Training Provider System
  - Tuition Assistance
  - Financial Aid application assistance
  - Student loan resources
- Work-Based Learning Opportunities
- On-the-Job Training
- Work Experience
- Apprenticeships



# SERVICES FOR JOB SEEKERS

## Workshops:

- Prepare individuals for employment

## Short Term Pre-Vocational Services:

- Prepare individuals for unsubsidized employment or training opportunities

## Provides Skills Development:

- Learning skills
- Interviewing skills
- Soft/power skills
  - Punctuality
  - Personal maintenance
  - Professional conduct
  - Computer literacy



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## EMPLOYER SERVICES

### On-The-Job Training (OJT)

- Up to 50% wage reimbursement for qualified applicants who lack skills needed for job openings while they are training on the job.



### Registered Apprenticeships

- Customized training specific to an industry, like OJT reduces recruiting and turnover costs for employers.



### National Career Readiness Certificate (NCRC)

- Testing helps employer find applicants with skills needed for entry-level positions and potential for advancement.



# EMPLOYER SERVICES



## Job Matching & Business Consulting: Job Center staff can help:

- Write job descriptions
- Post job orders
- Select job candidates
- Host recruitment events
- Promote job openings
- Arrange interview space in a Job Center
- Assess job candidates



## Our staff offers:

- Specialized recruitment assistance,
- Work-based learning options
- FLC registration information
- Labor law compliance assistance
- Compliance assistance
- Worker placement in related fields.

# EMPLOYER SERVICES

## Work Opportunity Tax Credits:

WOTC incentivizes workplace diversity through tax credits (reducing tax liability) by hiring eligible candidates and facilitating access to good jobs for American workers.



## Federal Bonding:

For employers uncertain about hiring a worker with limited work history or other risks, Federal Bonding provides peace of mind with no out-of-pocket expenses and \$0 deductible.

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# EMPLOYER SERVICES

## Lay-off Aversion:

Staff help employers explore options to meet changing demand by:

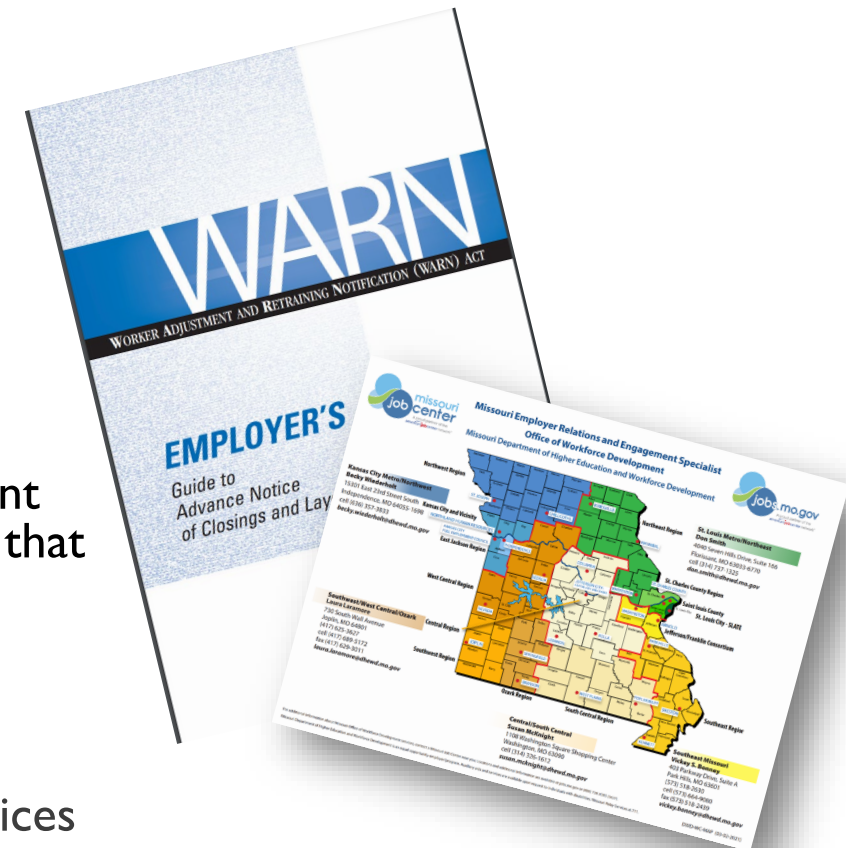
- transitioning to new product production or new services
- the Shared Work Compensation Program as an alternative to layoffs.

## Succession Planning:

Staff help employers prioritize future recruitment needs as well as incumbent worker training to help existing staff gain skills needed move into positions that will become open when current staff retire.

## Rapid Response:

When downsizing cannot be avoided, staff help employers maintain their workforce during the transitional period by providing rapid response services (including informational meetings, job search training, and job fairs).

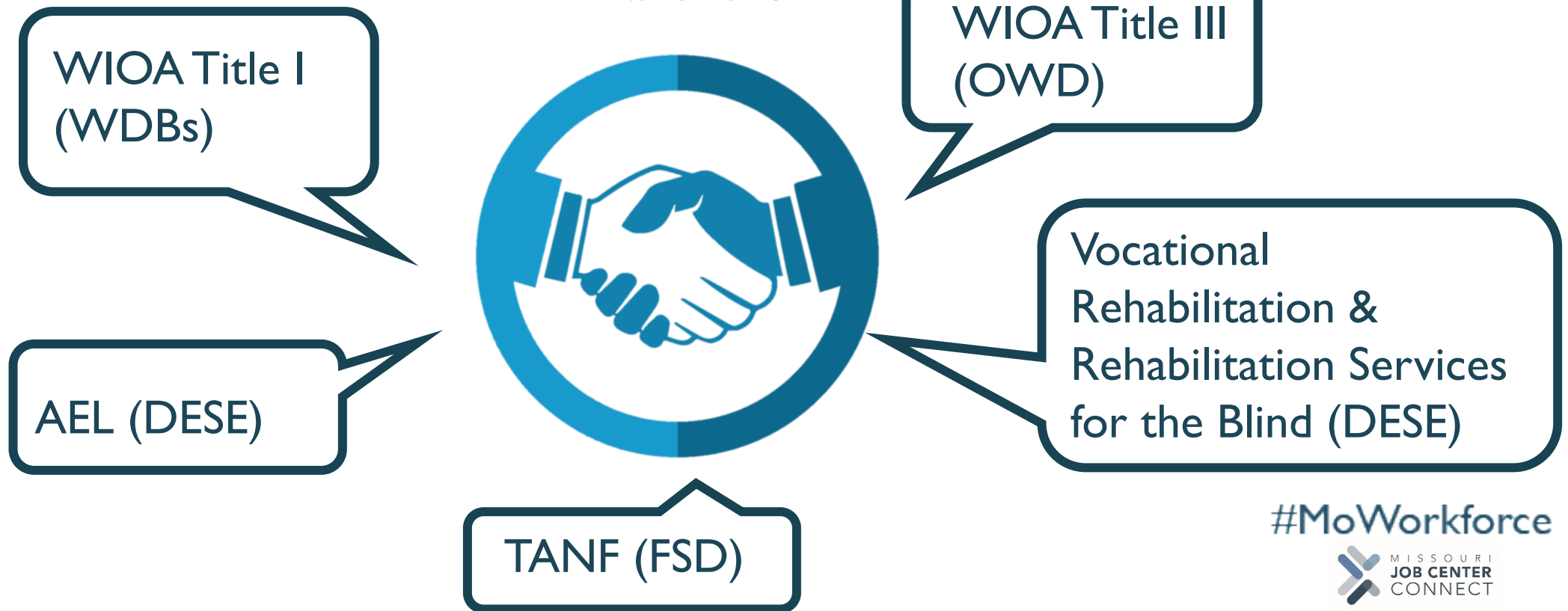


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# AGENCY PARTNERSHIPS

## Enhanced Cooperation, Participation and Influence of WIOA Core Partners



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# RESPONSIBILITIES

- Establishing By-Laws Among Local Elected Officials
  - Select the Chief Local Elected Official (CLEO)
  - Enter Agreements for within Local Area for Roles and Responsibilities
- Commenting on State Plan
- Developing a Four-Year Local Plan
- Develop and Agree to Regional Plan (Multiple Regions)

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# RESPONSIBILITIES

- Approval the Local Board Budget (Liable for misuse of funds)
- Approval of Non-Mandatory One-Stop Partners
- Work with the Governor in a Disaster
- Partner with Local Board on Oversight – Program and Fiscal
- Actively Participate in Setting Policy for the Local Area

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# Questions?

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